



Marine Science Center Volunteer Job Descriptions and Requirements

Education Department

This department provides several opportunities tailored to your interests. Volunteers in the Education Department work directly with our guests to interpret MSC exhibits, rehabilitation efforts and provide an understanding of our mission to educate the public about Volusia County's fragile marine habitats and the plants and animals that live within them. Volunteers can also assist in building community support through outreach and special events. The duties supply the volunteer with learning opportunities that help deliver job opportunities in the zoo and aquarium industries and environmental education facilities and allow the volunteer to make a positive impact on conserving the environment through a well-informed public. This department requires a willingness to learn that translates into positive experiences with guests and empowers them to make a conservation difference.

Job Description – Exhibit Gallery Specialists

- Assist in the opening and closing of the exhibit gallery, turtle terrace, and bird exhibits. This may include cleaning and maintenance of the gallery before opening, research, and learning how to progress through the training program.
- Learn and develop the basics of visitor interaction, gallery layout, and the Exhibit Gallery Specialist Training Program. This will include training to become a Shark and Ray Touch Pool Exhibit Specialist.
- Participate in continuous learning opportunities to progress through the Exhibit Gallery Specialist Training Program. The pace is steered by the volunteer.
- Assist in-school field trips including gallery tours, eco-walks, seine netting, dissections, and plankton labs.
- Lead exhibit talks and discussions on local plants, animals and local conservation issues. This duty should lead to a comfortableness working with large crowds and educating the public.
- Continually research museum science, learning, and local conservation issues to help create the best possible learning and teaching environment possible. This includes working with staff to improve exhibit signage, self-guided and staff led tours, and exhibit design.

Job Description – Outreach and Special Event volunteers (for trained Exhibit Gallery Specialist Volunteers only)

- Outreach volunteers will be required to participate in our Exhibit Gallery Specialist Program before volunteering as an outreach or special events volunteer. Trained outreach volunteers will provide the basics of MSC history, mission, general information about the exhibits and hospitals, and guest interaction.
- Special Event volunteers will assist in setting up displays and artifacts to engage the public about MSC mission and conservation. This could include interacting with large groups, promoting the MSC, and tasks associated with special events (parking, cooking, setting up, etc.).

Volunteer Commitment and Requirements

- There is a six-month commitment required to volunteer with the Education Department. Volunteers are required to complete four hours per week without missing two consecutive shifts to stay active.
- Volunteers will be assisting to greet visitors and provide a warm and welcoming environment for our visitors.
- Volunteers must be able to work in a sometimes busy and loud environment.
- Volunteers are required to maintain safe human interactions with our education Rays.
- Volunteers are required to participate in our Exhibit Gallery Specialist Training Program.
- Volunteers must pass a level 11 background check.
- Communicate any health issues or allergies (immunocompromised) to the department manager.